

# Pet Care Agreement

The Pet Owner agrees to accept the Terms & Conditions put forth below by signing the agreement. This pet care agreement is made between "The Cat Whisperer Singapore", hereinafter referred to as "TCWSG" and the below named Client, hereinafter referred to as "Client" for pet sitting services.

## OUR SERVICES

1. TCWSG agrees to provide services as discussed, in a timely, reliable, and caring manner.
2. The Client will be provided daily updates (pictures, videos) whenever we are in your home. The Client agrees to the usage of Social Media communication (e.g. Whatsapp) for the main mode of communication and agrees to uphold all discussions of payment, and changes of pet(s) food, medical needs, cost and so forth.
3. TCWSG reserves the right to use pictures and videos of the pet(s) taken for marketing purposes and social media posts. No location or significant information will be revealed to maintain confidentiality.
4. The Client accepts the use of replacement pet sitter TCWSG sends in the event the main pet sitter is not available (e.g. due to sudden illness). All updates remain the same.

## PAYMENT

1. The Client agrees to pay TCWSG in full, within 7 calendar days of receiving payment request, unless other arrangements have been made privately. Payment request will be sent at the end of each pet sitting assignment (i.e. dates TCWSG is engaged for).
2. A 50% upfront deposit will be taken for each assignment. If the assignment runs longer than 18 calendar days, TCWSG reserves the right to request for more than 50% payment upfront before taking up the assignment.
3. TCWSG will attempt to contact the Client after the last agreed-to visit to determine if the Client has returned home and has resumed care of their pet(s). If TCWSG cannot verify that the Client has returned home due to non-response, TCWSG will do a house visit to ensure that the pet(s) are fed. This visit will be charged as per normal rate.
4. If the pet(s) bites or injures TCWSG's pet sitter, or any other human or animal, Client will be responsible for any resulting injury if medical treatment is required. Clients are required to be upfront regarding the pet's behaviour.

## SAFETY

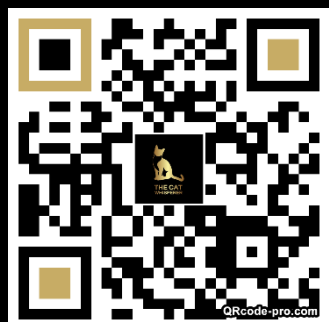
1. The Client authorizes TCWSG to perform services as stated in the Pet Care Agreement, and permits TCWSG to enter the Client's home upon the Client's request for service.
2. The TCWSG will not unlock or open doors and/or gates on the Client's property, for any person(s) at anytime, unless requested by Client. The Client is to inform in advance should someone else be expected to be in the home, e.g. cleaner, family member who will visit from time to time.
3. The Client agrees that TCWSG will not be liable for the injury, disappearance, death or fines of any pet(s) that are left with unsupervised access to the outdoors. TCWSG advocates full cat proofing of the premises, and that cats to be kept solely indoors at all times. TCWSG has the right to refuse the assignment if client refuses to keep cat indoors.
4. The Client agrees to lock all windows, gates, and doors prior to leaving his/her home unattended for the safety and security of the Client's pet(s), property, and that of TCWSG.



**THE CAT  
WHISPERER**®

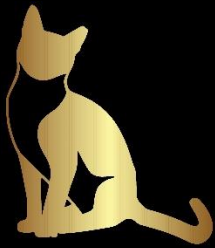
www.thecatwhisperer.com.sg  
8100 7084

The Cat Whisperer Singapore®



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**THE CAT  
WHISPERER®**

## WELFARE

1. The Client understands that it is highly recommended that their pet(s) vaccination history be current and up to date. The Client understands and accepts that Pet Sitters under *TCWSG* come into contact with several animals and cannot be held liable for any illness that may be passed of carrying out their duties (e.g. ringworm, conjunctivitis, zoonotic diseases, etc).
2. The Client authorizes *TCWSG* to obtain emergency veterinarian care which may become necessary while the Client's pet(s) are under the care of *TCWSG*. If the Client's preferred veterinarian is not available, *TCWSG* is authorized by the Client to seek another available veterinarian. The Client will reimburse *TCWSG* in full for all payments made, supplies purchased, transportation, vet bills, time spent, etc.
3. The Client certifies that the Emergency Contact Person named below has been notified that he/she has been designated as the person who will make decisions on the Client's behalf in the case of an emergency and if The Client is uncontactable. The Client agrees to notify *TCWSG* immediately, should he/she change the Emergency Contact. The Client also agrees to release *TCWSG* of all responsibilities should the Client not be able to return back to Singapore due to legal / immigration reasons, and the Emergency Contact Person to take full custody. *TCWSG* will not be able to care for the pet(s) indefinitely with no payment, and will pass on that responsibility to the Emergency contact person(s), unless a payment arrangement can be reached.

Full Name :  
Address :  
Phone Number : (pls provide 2 numbers)

4. The Client agrees to have sufficient pet food, pet medication, litter, cleaning supplies, and other important pet supplies readily available to *TCWSG* prior to departure. The Client agrees to reimburse *TCWSG* for all re-supply of products, transportation and time taken to purchase, if required, if that may become necessary for the satisfactory performance of duties.

## INDEMNITY

1. *TCWSG* shall not be liable for, and The Client shall indemnify and hold harmless *TCWSG* for any loss or damage whatsoever, including but not limited to: damage to the Client's property, damage to the property of others, or damage or harm to the person of others that has been substantially caused by the client's pet(s). This includes any loss or damage arising from any theft, burglary, vandalism, or other third-party loss or damage to the Client's pet, property, or other person. Client is advised to keep all valuables away.
2. The Client releases *TCWSG* from any and all liability arising out of the services provided, except for direct injuries to the pet(s) or to tangible property resulting from *TCWSG*'s gross negligence or intentional misconduct.

By signing this agreement, The Client agrees that he/she has read the terms of this agreement and confirms the accuracy of all information provided.

\_\_\_\_\_  
(Client's Full Name)  
(Last 4 Digits of NRIC / FIN)

\_\_\_\_\_  
(Client's Signature)

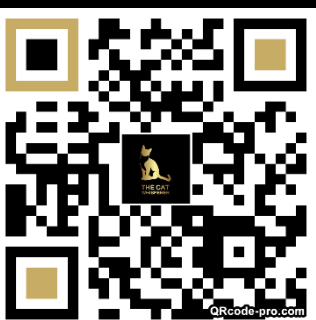
\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(The Cat Whisperer Singapore)

\_\_\_\_\_  
(TCWSG Signature)

\_\_\_\_\_  
(Date)

[www.thecatwhisperer.com.sg](http://www.thecatwhisperer.com.sg)  
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